

Rules of the Campaign “FastTrack in Istanbul” Definitions and Their Interpretation

FastTrack shall mean a special service allowing a person to pass all the formalities at the Airport, in the minimum time and with maximum comfort, without long queues.

QR code shall mean a special graphic code for receiving the Service, which is provided in the Chatbot to the Member of the Campaign, according to the terms of these Rules.

Airport shall mean Istanbul airport (IST), Turkey.

Campaign shall mean a promotional campaign “FastTrack in Istanbul”.

Bank shall mean a legal entity which, based on the relevant banking license, has the exclusive right to provide banking services in the relevant territory of Ukraine, Georgia or the Republic of Azerbaijan.

Verification device shall mean a special technical device at the Airport allowing to read the QR code for providing the Service to the Member of the Campaign, according to the terms of these Rules.

Customer shall mean Visa International Service Association, located in the USA, CA 94404 – 2775, Foster City, Metro Center Boulevard, 900.

Cards shall mean payment cards Visa Platinum, Visa Signature and Visa Infinite issued by the Bank entitling the Member of the Campaign to take part in the Campaign.

Messenger shall mean mobile application for prompt messaging and video, including Viber, Telegram.

Organizer shall mean INFOCUS, LLC, identification code of the legal entity: 36563986, located in Ukraine, 01001, Kyiv, 1-A Sportyvna Square, Tower A, floor 29.

Partner shall mean RENOVATIO, LLC, identification code of the legal entity: 38876589, located in Ukraine, 61099, Kharkiv, 11-A Yenakiivska Street.

Service shall mean services in the Fast-track category (on arrival and departure) provided to the Members of the Campaign at the Airport.

Rules shall mean these rules of the Campaign.

Term of Validity shall mean the period from 00:00:01 of 09.07.2021 to 23:59:59 of 30.09.2021.

Members of the Campaign shall mean individuals, Cardholders, entitled to take part in the Campaign according to the provisions of these Rules.

Chatbot shall mean the chatbot “Visa Ukraine” and “Visa Concierge”, which is at the link https://mssg.me/service_concierge or https://mssg.me/concierge__service, contained in Messengers.

1. Procedure for Participation in the Campaign by the Members of the Campaign

1.1. For the purposes of participation in the Campaign, a person wishing to take part in the Campaign and become a Member of the Campaign shall perform the following actions during the Term of Validity of the Campaign:

1.1.1. to be a valid Cardholder;

1.1.2. to register himself/herself or be registered in the Chatbot according to the internal registration mechanics contained in the Chatbot;

1.1.3. to click the button “FastTrack in Istanbul” in the main menu of the Chatbot;

1.1.4. to be familiarized with the data about the Campaign and these Rules by clicking the button “FastTrack in Istanbul”;

1.1.5. to click the button “get a voucher”;

1.1.6. to choose one of the offered types of the flight: Domestic Departure, International Departure or International Arrival;

1.1.7. to provide the number, date, time of departure of the flight, name and surname (according to the ticket), telephone number and e-mail address, in the Chatbot.

1.2. In case of successful completion of the actions specified in clauses 1.1.1.-1.1.8. of these Rules, the person shall become a Member of the Campaign and receive a file with QR code in the Chatbot.

1.3. These Rules shall be the main document in the official relations between the Member of the Campaign and the Organizer/Customer/Partner. The Member of the Campaign shall accept the provisions of these Rules by successively performing the actions specified in clauses 1.1.1.-1.1.8. of these Rules.

1.4. Acceptance by the Member of the Campaign shall be carried out voluntarily and embody conclusion of a written agreement on the terms of these Rules.

1.5. Partial acceptance of the Rules shall not be admitted.

1.6. The card shall be valid for the whole term of validity of the air ticket.

2. Peculiarities of QR code application

2.1. The term of validity of QR code shall make 1 (one) day to 00:00 from the date of receipt, but only for the flight specified in clauses 1.1.7. and 1.1.8. of the Rules.

2.2. QR code shall be provided to the Members of the Campaign, subject to the following limits:

2.2.1. for Members of the Campaign of Visa Platinum Cardholders, not more than 2 (two) QR codes shall be provided within the Term of Validity of the Campaign;

2.2.2. for Members of the Campaign of Visa Signature Cardholders, not more than 10 (ten) QR codes shall be provided within the Term of Validity of the Campaign;

2.2.3. for Members of the Campaign of Visa Infinite Cardholders, QR codes shall be provided in the amount required by the Member of the Campaign of the Visa Infinite Cardholder within the Term of Validity of the Campaign.

2.3. QR code may be used exclusively by the Member of the Campaign for his/her own purposes and may not be transferred to third parties.

2.4. The QR code unused within the Term of Validity of the Campaign shall not be postponed or accumulated, not added or be subject to any financial or another compensation.

2.5. The QR code file has a function of “quick response button” for the contact with the Partner’s technical support, in case of any problems with QR code.

3. Responsibility of the Parties

3.1. The Member of the Campaign shall be responsible under the current legislation for the accuracy of the provided data and the right to use the Card.

3.2. Payment of taxes, fees and mandatory payments shall be made by the person to whom the relevant obligation is imposed by the provisions of the current legislation.

3.3. The Customer/Partner/Organizer shall not be responsible for the inability of the Member of the Campaign to use the QR code for the reasons beyond their control, including, but not limited to, due to breakdown of the Verification Device, cancellation, postponement or delay of the flight, changes in operation of the Airport, violation by the Member of the Campaign of the provisions of the current legislation, etc.

4. Processing of personal data

4.1. Within the framework of the Campaign, the Member of the Campaign shall provide the Organizer with the following personal data, in pursuance of the agreement concluded under these Rules, which is an individual reason for his/her personal data processing: surname, name, patronymic in English, telephone number and e-mail address. These data processing rules shall be a part of the data processing rules contained in the Chatbot.

4.2. The personal data specified in clause 4.1. shall be processed during the Term of Validity of the Campaign in order to exercise the right of the Member of the Campaign to take part in the Campaign. Such personal data will be collected, processed, transmitted (to foreign servers of the Organizer and to the Partner) for the purposes of fulfilling the terms of these Rules. The Organizer shall be the owner and administrator of such personal data. The Partner shall have his/her own policy of dealing with personal data, but in any case, such data may not be processed contrary to these Rules. The Member of the Campaign may familiarize himself/herself with the Partner’s Personal Data Processing Policy at the following web link: <https://highpass.aero/Home/PrivacyPolicy>.

4.3. While performing the actions specified in clause 1.1. of the Rules, the Member of the Campaign shall agree to the established order of his/her personal data processing and, in addition, shall confirm that he familiarized himself/herself with all rights granted to him by the current legislation.

5. Miscellaneous

5.1. The Organizer shall have the right to involve third parties to fulfill obligations under these Rules of the Campaign.

5.2. If the situation arises that allows uncertainly interpreting these Rules, any disputes and/or issues not regulated by the Rules, the Organizer/Customer of the Campaign shall reserve the right to resolve such issues independently. Such decision of the Organizer/Customer of the Campaign shall be final and not subject to appeal.

5.3. Term of Validity of the Campaign may be changed or the Campaign may be early terminated upon the mutual consent of the Customer and the Organizer. Change of the Term of Validity of the Campaign or its early termination shall be effective only in case of their publication in the Chatbot.

5.4. These Rules and amendments to them shall be posted for reference in the Chatbot.

5.5. The Organizer shall reserve the right to amend the present Rules within the Term of Validity of the Campaign.